

# Rethinking Authentication

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# Why Authenticate?

- Many privileges—i.e., access to assorted resources—are based on identity
- Mere assertion of identity is, of course, inadequate
- So—how should we authenticate?

# The Usual Trilogy

- Something you know
- Something you have
- Something you are

# The Usual Trilogy?

- Something you know
- Something you have
- Something you are

*Generally the wrong way to look at it...*

*These are not fundamental properties!*

# Assertions

- Authentication is a security issue
- Authentication is a systems issue
- People are part of the authentication system

*A correct solution must incorporate  
all of these aspects.*

# Security Issues

# Adversaries

- What are the adversaries' powers?
- What are their goals?
- *Who* isn't important, except as it provides clues to powers and goals.

# Classifying the Adversary



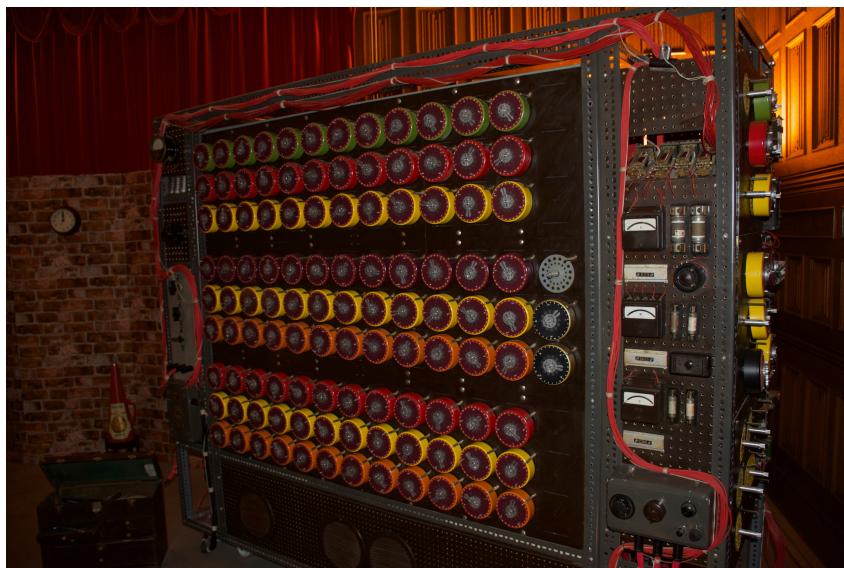
# Skill

- Skill is partly pure technical ability
- It's also a measure of resources being expended: will your attacker do what's needed to acquire or buy sufficient capabilities?
  - There's a lot of information available online
- The resources needed for high-grade hacking are much less than those needed for, say, nuclear weapons development

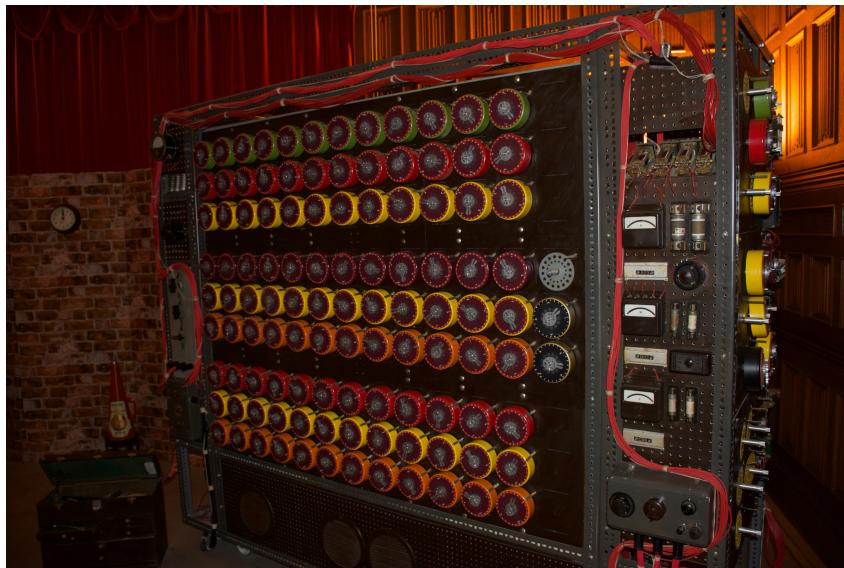
# Powers

- Can the attacker tap links?
  - Your LAN?
    - A hotspot used by your users or employees?  
Their home networks?
    - Your access link?
    - The Internet backbone?
- The “Three Bs”: Blackmail, burglary, and bribery?
- Subvert an insider?
- Cryptanalytic skills and computational resources?

# Cryptanalysis



# Cryptanalysis



# Outrunning the Bear

- Does the attacker want to penetrate your system or some random system?
- Does the attacker want a particular user's identity or some random user's identity?
- For opportunistic attackers, you just have to be better than other possible targets
- “Targetiers” can do more

# Targetiers

- Background research
  - What is *your* mother's maiden name?
  - Who might send *you* an email?
- Obtain and exploit physical proximity
  - Obviously, this is a question of resources, too
- May be a disgruntled insider or ex-insider
- Obtain fingerprints, photos, even iris close-ups

# System Issues

# What Can Be Compromised?

- A user's machine?
- A user?
- An authentication server?
- A hardware security module?

# Lost Credentials

- Users *will* lose credentials
  - Yes, even biometrics
- How do you recover?
- How serious is a compromise?
- How serious is denying access?

# Secondary Authentication

- Mother's maiden name?
- Employee ID number?
- Password reset mail?
- Physical mail?

# Secondary Authentication

- Mother's maiden name?
  - Often learnable from (online!) public records
- Employee ID number?
  - What of insider attacks?
- Password reset mail?
  - Is the email account secure (enough)?
- Physical mail?
  - Is the user's mailbox staked out? (Powerful targetiers!)

# People

# People

- People are part of the system, too
  - Users
  - Your employees
- Systems must be designed for human behavior
  - Homo sapiens 2.0 isn't even in beta trials yet
- (If you must, think of humans as external systems with an odd API—but *think* about the humans who will use your system!)

# Exception Handling

- People *will* forget passwords and PINs
- People *will* lose devices
- Biometrics can change because of illness, injury, or simply the passage of time

*Any real-world authentication system must be designed to handle such situations properly*

# Trickery

- Attackers will often try to trick people into doing the wrong thing
  - Phishing, spear-phishing
- This applies to employees, too
- Exception-handling—by definition a rare situation that people aren't accustomed to—is a very fruitful place for attackers to engage in social engineering

# Authentication Systems

# Authentication Types

- Passwords
- Challenge/response
  - SMS-based
- Time-based
- Cryptographic
- Biometric
- Federated

# Password Advice

- Pick a strong password
  - At least 17 characters, including five letters, three special characters, two emojis, two characters from a non-Latin alphabet, and one from a non-human alphabet
- Never reuse it
- Never write it down

# Ancient Advice!

- This advice dates to 1978!
- No local storage
- No local computing capability
- A power user might have three logins and passwords

Not much of that is true today...



(Photo courtesy Perry Metzger)

# Strong Passwords?

- Useful against password-guessing attacks
- Online? Perhaps rate-limit instead?
- Offline? That follows a server compromise.
  - That's also why we salt and hash passwords
- Useless against phishing attacks or keystroke loggers
- If we can protect the server, do users need strong passwords?

# Challenge/Response and Cryptographic Authentication

- Server sends  $x$ ; user returns  $f(x)$
- If there's a separate communication channel,  $f(x)$  can simply be  $x$
- If there isn't, the user needs a key  $k$  and local computing power to calculate  $f(k, x)$

# Attacking Challenge/Response

- Subvert the communications channel
- Trick the user into sending  $f(x)$  to the wrong place
- Steal  $k$ 
  - Can be stolen from the user or the server

*Note well: these failure modes are very similar to those for passwords—and  $k$  isn't hashed!*

# Subverting the Channel



A screenshot of an Ars Technica news article. The header features the Ars Technica logo (orange circle with 'ars') and the word 'TECHNICA' in white. To the right are search, menu, and sign-in links, along with a US flag icon. The main title of the article is 'Thieves drain 2fa-protected bank accounts by abusing SS7 routing protocol'. Below the title is a green 'RISK ASSESSMENT' tag.

## RISK ASSESSMENT —

# Thieves drain 2fa-protected bank accounts by abusing SS7 routing protocol

- The easiest challenge/response mechanism is SMS messages
- But—SMS routing is controlled by the Signaling System 7 network—and it's easy to become an SS7 speaker
- No longer just for governments!

# Cryptographic Authentication: Symmetric Algorithm

- $f(k, x)$  is the encryption of  $x$  with some per-user key  $k$ 
  - May be done by the user with an external device
- Server does the same calculation
- User can return only a few bits of  $f(k, x)$
- Note well: the server must know  $k$ , which exposes  $k$  to theft if the server is hacked

# Cryptographic Authentication: Asymmetric Algorithm

- $f(k, x)$  is the signature of  $x$  with some per-user private key  $k$  (or, more likely, the signature of  $H(x)$  for some hash function)
- Server verifies the signature
- The server does not know  $k$
- User must return all of  $f(k, x)$ —that's too much to type, which means authentication is device-to-device, not user-to-device

# Time-Based Authentication



(Photo by Alexander Klink, via Wikimedia Commons)

- Device contains a clock  $t$  and a secret key  $k$
- The screen displays  $F(k, t)$ , truncated to six digits
- The server contains a file of per-user  $k$

# Attacking Time-Based Authentication

- Steal the key file from the server
- Spoof the server's idea of the time of day
- Where does the key file come from? Keys are manufactured into the devices; evidence suggests that they're either generated algorithmically or are retained by the vendor.

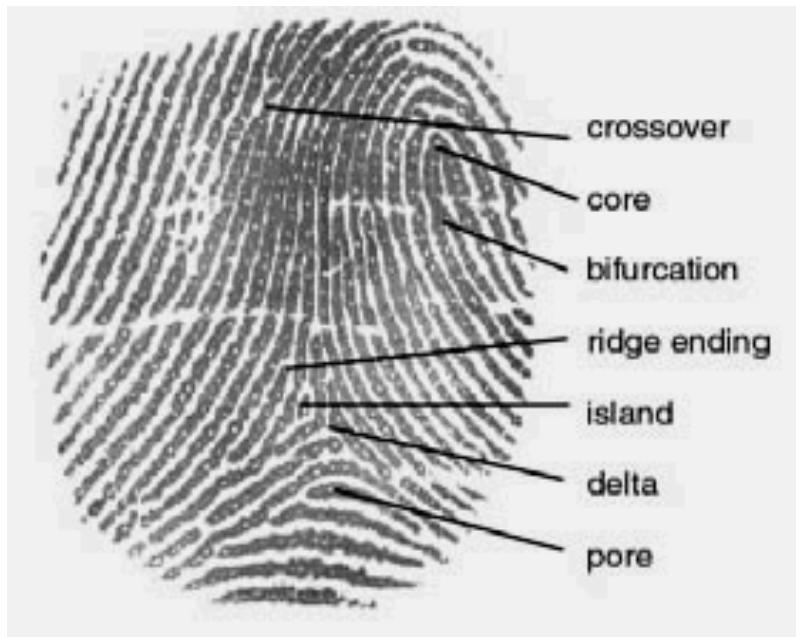
# Biometrics

- Seems perfect—can't be forged, can't be guessed, can't be forgotten
- What could possibly go wrong....?

# Limitations

- Forging biometrics has often proved possible
  - People leave fingerprints behind everywhere!
  - Mass market fingerprint readers only look at part of the finger
- Body parts can be injured
- Some people don't have usable fingerprints
- You can change your password, but you can't change your iris scan very often...

# Stealing Fingerprints



- Biometric recognition is not done by image matching
- Rather, *templates* are stored for key features
- If a server is hacked and a template is stolen, can you make a fake fingerprint to match?  
Perhaps...

# Federated Authentication

- Trust some external party, especially Facebook or Google
- You inherit the weaknesses of the underlying service's authentication mechanism—but they may be better at protecting their servers
- You also have to trust that party
- There may be privacy issues

# Attacks

# Scenarios

- Let's look at some failure scenarios and see how various mechanisms fare
- No method is perfect
- And: it turns out there are remarkably similar failure modes between the different authentication methods

# Guessing

- Obviously, passwords are vulnerable, which is why sites say “pick strong passwords”
- But—is guessing online or offline?
- If online, you can rate-limiting guesses
- If offline, the attack can only occur if the server has been hacked

*Password guessing is only a major problem after a server compromise!*

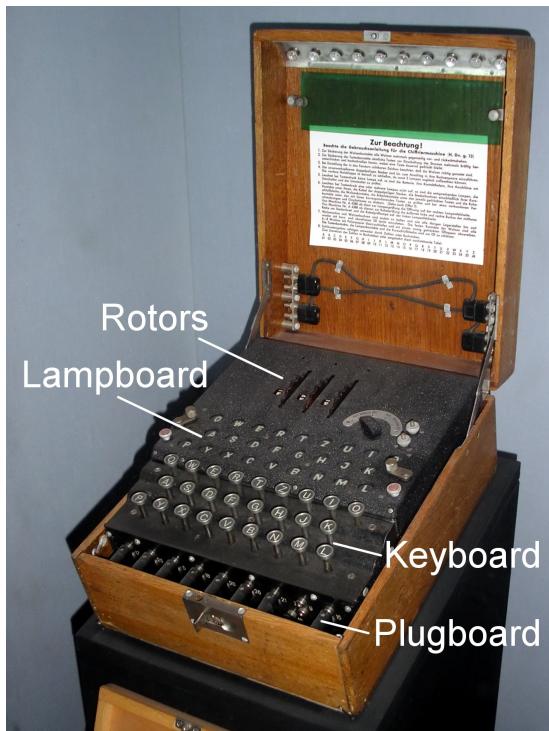
# Server Compromise

- Challenge/response—if cryptographic, the attacker gets everyone's keys, and not just hashed passwords
- Biometric templates can often be reversed
- The same is true for time-based authentication and some cryptographic authentication
- Cryptographic authentication might be safe, but *only* if asymmetric crypto is used

# Wiretapping

- Is wiretapping a risk in your environment?
- Tapping a LAN is trivial. Tapping Internet access links or the backbone is hard—except for governments that can compel ISP cooperation.
- Some governments, of course, can tap undersea fibers...
- There are also ways to misuse BGP to affect Internet routing

# Defending Against Wiretapping



(Karsten Sperling, via Wikimedia Commons)

- Encryption is the obvious defense against wiretapping
- However—many encryption mechanisms have very poor human factors; people don't notice if it's on or if the other endpoint is correct
- That check *must* be automatic
- That it isn't is one reason phishing works

# Phishing

- Passwords are obviously vulnerable
- Most other methods are also vulnerable to active attacks—capture the credential and (ab)use it in real-time
  - For SMS-based challenge/response, use forged SS7 messages to redirect the challenge
- The attacker doesn't obtain the actual, reusable credential—but in some situations, one access is enough
- Defense: user's device *must* verify remote site's identity—but that protects all methods

# Lost or Forgotten Credentials

- Passwords can be forgotten. Most other methods require hardware, which can be lost. Now what?
- Lost hardware is often abusable by a thief.
- If the device isn't tamper-resistant, the credential can be extracted.
  - Phones? They may be unlockable by spoofed fingerprints.
- Regardless, you have to recover

# Secondary Authentication

**Identity can be established if the party will }  
answer that his or her mother's maiden name } is..... }    05626 Guineapig**

- Secondary authentication is generally *much* weaker—the data is readily available
  - Mother's maiden name was used at least as early as 1882
- If there's a human in the loop, e.g., your help desk, that person can be tricked
  - Btw—note that CallerID on phones can be spoofed
- But you have to have *some* way to recover!

# Temporary Access

- It's easy to reset a password
- For lost devices, perhaps provide a temporary password access mechanism—but that will have some of the same problems as regular passwords
  - Temporary or reset passwords are often provided via email—which means that the user's email credential is their most valuable. Is *it* secure?
- How do you reset a fingerprint?

# Summary

# Summary

- There are *no* perfect authentication methods
- Two-factor authentication is often stronger not because of the other mechanism's strength but because its failure modes are somewhat different
- Server compromise, phishing resistance, and recovery are *very* difficult

# Risk Factors

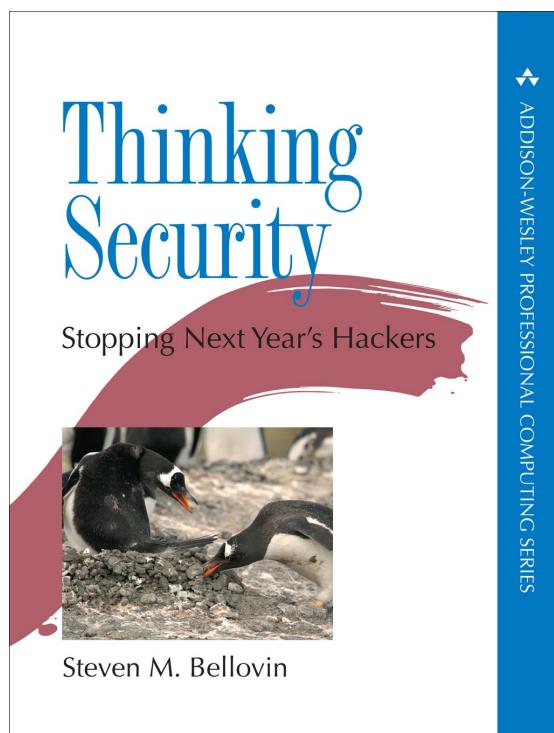
	Guessing	Forgetting	Device loss	Server file compromise	Temp access	External trust
Passwords	✗	✗	✓	✗	✓	✓
Chall/resp	✓	✓	✗	✗✗	✗	✓
SMS	✓	✓	?	✓	✗	?
Time-based	✓	✓	✗	✗✗	?	✗
Crypto	✓	✓	?	✗, ✓	?	✓
Biometric	✓	✓	?	✗	✗	✓
Federated	?	?	✓	✓	?	✗

- ✓ No particular problem; strength of this mechanism
- ✗ Some trouble or implementation-dependent
- ✗ Significant risk
- ✗✗ Very serious risk

# What to Do?

- Asymmetric cryptographic authentication is generally the strongest scheme
- However, it requires trusted hardware for people can't type a long signature
  - This hardware can also verify the remote site's identity
- This rules out use from other folks' devices—though that's probably a good thing
- You still have to solve the recovery problem

# Disclaimer



Much of the material in this talk comes from Chapter 7 of *Thinking Security*.