Voluntary Disclosures





Give-Aways

- Not all privacy problems are due to evil social networking sites and web sites
- Some information is given away
- People don't always realize the consequences of what they say online



War 2.0

"Israel's Army Radio reported on Wednesday that a raid on suspected militants in the West Bank planned for Wednesday was called off by the countrys military because a soldier posted details of the operation on Facebook.

"The Israeli newspaper Haaretz explained that the soldier posted a status update letting friends know that his unit was preparing to go to a West Bank village near Ramallah: 'On Wednesday we clean up Qatanah, and on Thursday, god willing, we come home,' the soldier wrote."



Inappropriate Publications Aren't New

- During World War II, the Chicago Tribune published a story suggesting that the U.S. was reading Japan's naval codes — which was true...
- (The Japanese never saw the story)
- What's different now?



The Difference

- No gatekeeper
- No single person to hold accountable (Roosevelt wanted to use the Marines to shut down the *Chicago Tribune* and/or wanted to charge the publisher with treason)
- Accessible from anywhere in the world
- It's the same things that make Web 2.0 useful for other reasons—publishing is now rapid and decentralized



Usenet

- The decentralized publication problem started with Usenet
- People engaged in discussions would often post proprietary material
- Most companies required preclearance for publication—but was Usenet "publishing" or "talking with friends"?
- The social dynamic was the latter, but what was posted was rapidly distributed worldwide.



The Web Made it Worse

- Inappropriate content was now permanent
- Search engines could find it
- Better yet—search engines could find corporate markings for proprietary documents
 - Search for phrases like "IBM Confidential" or "AT&T Proprietary"
- Home in on the good stuff...



Unofficial Collaboration Channels

- Often, official mechanisms for sharing data don't work well
- Simple solution: put the files on a web site and assume that no one else will see them
- But web servers will auto-list directories and search engines can find things...



Autolisting Directories

Index of /~smb/foo

| <u>Name</u> | Last modified | Size Description |
|------------------|-------------------|------------------|
| Parent Directory | <u></u> | - |
| test1.txt | 08-Mar-2010 22:44 | 7 |
| test2.txt | 08-Mar-2010 22:44 | 7 |

Apache Server at www.cs.columbia.edu Port 80



Peer-to-Peer Filesharing

- Peer-to-peer file-sharing programs are designed to share files with minimal effort
- But what files?
- The goal—let's be honest—was to share MP3s and movies
- Some programs' default configuration shared all file types in certain directories.
- Do people put their music in My Documents?



Apparently, Some Do...

- Empircally, we do see documents on file-sharing networks
- The FTC notified about 100 organizations that sensitive customer and employee data was being shared that way
- "They might accidentally choose to share drives or folders that contain sensitive information, or they could save a private file to a shared drive or folder by mistake, making that private file available to others. In addition, viruses and other malware can change the drives or folders designated for sharing, putting private files at risk. As a result, instead of just sharing music, a user's personal tax returns, private medical records or work documents could end up in general circulation on P2P networks." (FTC)



A New Law?

- Congress considered a bill to require warnings about P2P programs
- Program must provide "clear and conspicuous notice that such program allows files on the protected computer to be made available for searching by and copying to one or more other computers"
- Such programs must not make themselves unduly hard to remove



You Can't Call it Back

- Once something is on the Net, it's probably there forever
- Email with the text "XXX wishes to recall the message "YYYY" is ineffective on anything other than Microsoft Exchange
- In fact, it only draws more attention to the message...



Sexting

- People—not frequently teenage girls—take "suggestive" photos of themselves with their phones and send them to their (boy)friends
- (It's not just teenage girls—don't forget Anthony Weiner and his antics)
- The recipients display lots of class and circulate the pictures to several dozen of their closest, most trusted friends
- These "friends", of course, share them further
- One result in several jurisdictions: threatened or actual child pornography charges
- Also: revenge porn



It's Not Just Teens

- In 2001, a British attorney at a large multinational law firm forwarded a complimentary—but extremely intimate—email from his girlfriend, because he wanted to brag about his "attributes"
- One of his friends sent it further, saying that he felt "honour bound" to redistribute it
- The email rapidly became very public
- The attorney was fired; several of the forwarders were disciplined



What Happened?

- Imagine a wandering bard, spreading a "naughty" rumor wherever he goes
- Imagine a monk in a scriptorium making several copies of such stories and sending them out by courier
- Someone takes a letter to the copier room, makes lots of copies, and mails them
- What is the bandwidth in recipients/second?
- A quantitative difference in speed has become a qualitative difference



Can We Create Time-Limited Email?

- General approach: encrypt the email with some key; destroy the key after a certain interval
- To read the email, the recipient first has to either retrieve the key or upload the mail to a decryption server
- In either case, the message is displayed on the recipient's screen, which can be copied
- If nothing else, the recipient can use another device to photograph the screen
- Yes, that's true of Snapchat...



The Converse Problem

- On the other hand, creating a message which can't be read until a certain time is (in principle) easy
- Launch satellites with private cryptographic keys into the L4 and L5
 Earth-Sun Lagrange points
- Multiply-encrypt the message, alternating between the public keys for each of the two satellites
- Each leg—they're 8 light-minutes from earth, and 13.86 light-minutes apart—can do one decryption; there's no way to talk faster than the speed of light



Social Networks

- Facebook et al. are personal places
- People post things about themselves and their friends
- Such postings can follow them around



What's the Problem?

- Secondary use—personal data is being used when judging employment suitability
- Persistence of data—data has a long lifetime
- The "Wayback Machine": www.archive.org



The Wayback Machine

| Jan 01, 1996 - Sep 10, 2009 | | | | | |
|-----------------------------|---------|---|--|--|--|
| 03 | 2004 | 2005 | 2006 | 2007 | |
| ges | 0 pages | 17 pages | 20 pages | 6 pages | |
| ges | o pages | Jan 11, 2005 * Jan 11, 2005 * Feb 12, 2005 * Feb 12, 2005 * Mar 09, 2005 Sep 07, 2005 * Sep 10, 2005 Sep 14, 2005 Sep 17, 2005 Sep 23, 2005 Oct 18, 2005 Nov 09, 2005 | Jan 01, 2006 Jan 02, 2006 Jan 09, 2006 Feb 09, 2006 Apr 25, 2006 Jun 19, 2006 Aug 20, 2006 Aug 30, 2006 Aug 31, 2006 Sep 01, 2006 Sep 07, 2006 * Sep 07, 2006 * Sep 11, 2006 | Feb 05, 2007 May 03, 2007 May 05, 2007 May 08, 2007 Jun 09, 2007 * Aug 19, 2007 * | |
| | | Dec 03, 2005 * Dec 10, 2005 Dec 12, 2005 Dec 31, 2005 | Sep 20, 2006 Sep 21, 2006 * Sep 21, 2006 * Sep 23, 2006 Sep 24, 2006 * Oct 17, 2006 * Dec 10, 2006 | | |



More Subtle Leaks

- Association patterns leak
- "Birds of a feather..."
- Democrats (mostly) friend Democrats, Republicans (mostly) friend Republicans, gays mostly friend gays, etc.
- An MIT study showed that gay males had many more openly gay Facebook friends than did straight males—and that this could be used to identify the sexuality of closeted men.



Protecting Facebook Data

- Facebook has elaborate privacy controls
- Many people are unaware of them
- They're not easy to use well—there's a serious usability problem
- Facebook says that 20M users changed some settings—at a time when they had 350M users
- One nice feature: it's possible to see how anyone on your friend list will see your profile



They Keep Changing Things

- Facebook frequently changes its policies and mechanisms
- New defaults are more open
- This is a conscious decision by Facebook, which thinks that people want more openness
- Also: how will Facebook make money?



EXIF Tags

- JPGs contain a lot of metadata
- Some is about the photo:

```
Exposure Time: 1/60 sec
F-Number: f/4.5
Exposure Program: Not Defined
Exposure Bias: 0 EV
Metering Mode: Pattern
Light Source: Unknown
Flash: Flash, Auto, Return Detected
Focal Length: 44.00 mm
```

 But it can also include the camera model and serial number and GPS location



A Lunar Eclipse



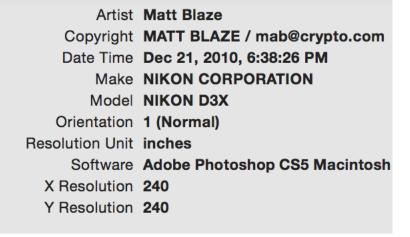
(Photo by Matt Blaze)



Some of the Metadata



Sharpness Normal
Shutter Speed Value
Subject Distance
Subject Distance Range
Sub-second Time
Sub-second Time Digitized
Sub-second Time Original
White Balance
Image Number
Lens ID
Lens Info
Lens Model
Serial Number
Sub-second Time Original
Auto white balance
2,728
Lens ID
400, 400, 2.8, 2.8
400.0 mm f/2.8
Serial Number
5016475





Issues

- Carelessness
- Technological surprises
- Conversational nature
- Loss of control of information



Carelessness

- People don't think through the consequences of what they post
- Aspects: audience; persistence; findability



Technology

- People don't understand their technology—or technological changes
- Aspects: hidden data; surprising behavior; new algorithms



Conversations

- The net can feel like a private space for talking with friends
- People talk more freely among their friends
- Aspects: confusing context



Loss of Control

- Cost of access is lower
- Cost of copying and redistribution is very much lower
- Aspects: new technology; wide audiences; misplaced trust
- Privacy is defined as the ability to control what happens to your information



People Haven't Adapated Yet

- Just as with malicious behavior, our behavior patterns have not yet adapated to the Net
- This is complicated by the general unawareness of underlying technologies and the rate of technological change

