# Biometrics; Authentication as a Systems Problem



#### **Biometrics**

- Something you are
- A characteristic of the body
- Presumed unique and invariant over time

Metanote: biometrics is an area of rapid progress; some of the limitations I describe here are likely to change in the near future. Exercise: which of the problems are likely to remain difficult issues for system designers?



### **Common Biometrics**

- Fingerprint
- Iris scan
- Retinal scan
- Hand geometry
- Facial recognition





## **Fingerprints**

- Uniqueness well-established (not an idle issue; Bertillon measurement were once thought unique)
   Fingerprints are congenital, not genetic
- Lots of backup fingers
- Commodity hardware available; even built in to some laptops and phones
- But—in some places, bad connotations; fingerprints have traditionally been associated with criminals. Easing now as fingerprint authentication becomes more common (e.g., most newer smart phones).



# **Fingerprint Recognition**

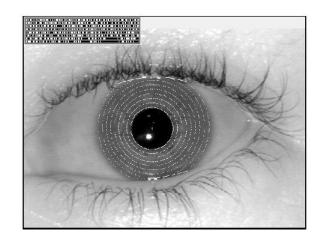
- Image recognition technology
- Find significant features
- Does not match entire image
- Matching isn't as easy as you see on television
- New automated systems have improved scanning speed, but there can still be accuracy issues





#### **Iris Scans**

- Considered one of the most accurate biometrics
- Uses patterns in the iris of the eye that form after birth
- Hard part in some applications: finding the eye
- People do not like to stare into scanners





#### **Retinal Scan**

- Looks at patterrn of blood vessels inside the eye
- Must put eye up to laser scanner
- Most people *really* dislike scanners that shine things into their eyes.
   "You're going to shine a *what* into my eye?!"
- Falling out of favor compared to iris scans



# **Hand Geometry**

- Requires somewhat fussy handpositioning
- Relatively easy to use; few acceptability issues
- Formerly used at Disney World and by U.S. Immigration. Disney has switchec to finger geometry; Immigration has switched to fingerprints





# **Facial Recognition**

- Not very accurate yet, but getting better
- Relies on geometry of key features—eye spacing, ears, etc.
- Major target market: walk-through authentication (and detection)
- Also: finding suspects in a crowd
  - Some countries (US, UK, Germany, probably others) now prohibit smiling for passport pictures, to aid (future) automated recognizers



#### **Other Biometrics**

- Voiceprint
  - New research shows how computers can imitate someone's speech from comparatively small amounts of recorded samples
- Typing rhythm



## **Human Voice Recognition**

- Press the red button to "go secure"
- Crypto magic happens, followed by the display of some hex digits
- Each party reads the hex digits to the other
- You must recognize the other party's voice speaking those digits
- Computers be able to fake that soon...



(Photo courtesy Matt Blaze)



# **Advantages of Biometrics**

- You can't forget your fingers
- You can't lend your eyes to a friend
- You can't fake a fingerprint
- Why aren't they used more?
- Maybe they're not that secure...



# Lenovo's Statement on Fingerprint Recognition

"Non-Embedded Security Subsystem models can be configured for fingerprint only authentication that does not also require typing in a password. This configuration offers convenience, but security is not significantly better than using typed passwords only [emphasis added]."

(Note: "Embedded Security" models, which use a tamper-resistant chip, are more secure; more on that later.)



#### **Some Problems with Biometrics**

- False accept rate
- False reject rate
- Fake (or "detached") body parts
- Computer-synthesized voices
- "Bit replay"
- Non-reproducibility
- Many biometrics are public



## **False Accept Rate**

- No biometric system is perfect
- Reducing false accept rate increases false reject rate
- Usual metric: what is the true accept rate for a given false accept rate?
- Substantial difference between different products
- For fingerprints, best is .994 TAR @ 10<sup>-4</sup> FAR; .999 TAR @ 10<sup>-2</sup> FAR (NIST, 2004)
- For faces, .72 TAR @ 10<sup>-4</sup> FAR; .90 TAR @ 10<sup>-2</sup> FAR. (Lighting matters a lot for facial recognition.)
- All systems work much better for one-to-one match than "does this biometric match something in the database?"



## **False Reject Rate**

- People change
- Cuts, scars, glasses, colds, bandages, etc.
- Problems in original image acquisition



## **Fake Body Parts**

- Thieves cut off someone's finger to steal his fingerprint-protected car (http://news.bbc.co.uk/2/hi/asia-pacific/4396831.stm)
- Biometric sensors have been fooled by "Gummi Bear" fingerprints, close-up pictures of face
- One solution: use "liveness" detectors—temperature, blood flow, etc.
- Another solution: use biometrics only when under observation



# **Bit Replay**

- Ultimately, a biometric translates to a string of bits
- If the biometric sensor is remote from the accepting device, someone can inject a replayed bit stream
- What if someone hacks a server and steals a biometric? You can't change your fingerprints...
- Note: this happened with the OPM database breach
- Encryption helps; so does tamper-resistance
- Relying on human observation may help even more



## Non-Reproducibility

- Biometric matching compares an image to a template or set of templates
- It is hard to reduce a biometric to a reproducible set of bits, suitable for use as a cryptographic key
- This makes it hard to use a biometric to protect locally-stored keys;
   you're really relying on the operating system



# iPhone Fingerprint Recognition

- New iPhones have a fingerprint recognizer in the Home button: replace the PIN to unlock the phone
- Uses advanced technology; claimed to be immune to fake fingerprints, detached body parts, etc.
- Apple says the odds on a random finger matching are 1 in 50,000—and only five tries are allowed
- $1-(1-50,000)^5 \approx \frac{1}{10,000}$  the same as one guess at a 4-digit PIN
  - The Chaos Computer Club has already shown that those claims are incorrect: use a high-resolution camera, a suitable printer, and some white glue...



#### Is That Secure?

- Lossy mapping of fingerprint images to template; cannot reconstruct fingerprint from it
- Templates stored in secure coprocessor; communications from sensor to coprocessor are encrypted
- Data is not backed up in cleartext to iCloud
- PIN reentry is required after 48 hours, after failed authentication attempts, or after rebooting



#### What is "Secure"?

- What is being protected?
- What is the threat model?
- We can't answer "is it secure?" without defining what we're trying to protect!
- Fingerprint logs into phone: probably secure enough
- Can the fingerprint data be protected? Harder
- Fingerprint processor is vouching for user's identity: hardest of all



## **Using Biometrics**

- Biometrics work best in public places or under observation
- Remote verification is difficult, because verifier doesn't know if it's really a biometric or a bit stream replay
- Local verification is often problematic, because of the difficulty of passing the match template around
- Users don't want to rely on remote databases, because of the risk of compromise and the difficulty of changing one's body
- Best solution: use a biometric to unlock a local tamper-resistant token or chip; store keys there
- This is what the iPhone does
  - Another solution: put the template on a mag stripe card in the user's possession; that supplies it to a local verification station. But how is the template authenticated?



# **Signed Templates**

- Can digitally sign a biometric template
- Medium doesn't matter; signed template is self-authenticating
- Verifier can operate offline
- But—which digital signatures should it trust?
- How do you revoke *authorization*?
- (This is a *capability*)



## **Systems Considerations**

- The last two issues illustrate an important point: authentication doesn't stand by itself
- Whether or not biometrics are suitable depends on the situation
- How you set up your biometric authentication matters, too
- In fact, all authentication schemes are situation-dependent
- Authentication is a systems problem



# Certificates as a Systems Issue

- The basic concept—a digitally-signed binding of a name to a public key—is simple enough
- (Just as we signed a biometric template)
- But—it's more complicated than that



# **Issuing Certificates**

- Typically, user generates key pair, and presents public key and proof of identity
- CA signs the certificate and gives it back
- Note: certificates are also self-secured; they can be verified offline



#### **Who Issues Certificates?**

- Identity-based: some organization, such as Verisign, vouches for your identity
  - Cert issuer is not affiliated with verifier
- Authorization-based: accepting site issues its own certificates
   Cert issuer acts on behalf of verifier
- Identity-based certificates are better when user has no prior relationship to verifier, such as secure Web sites
- Authorization-based certs are better when verifier wishes to control access to its own resources—no need to trust external party
- See CS dept and university web certificates at

```
https://www.cs.columbia.edu/~smb/classes/f15/cs-cert.txt and
```

https://www.cs.columbia.edu/~smb/classes/f15/cu-cert.txt



## **Things to Notice About Certificates**

- Signer (the university didn't issue the department's certificate)
- Validity dates
- Algorithms (RSA, SHA1)
- (See older certificates at .../f07/...)
- They both use 2048-bit keys: modern standard
- But—they also use SHA-1, which is deprecated
- Certificate usage—encryption and authentication, but not for issuing other certificates
- Certificate Revocation List (CRL)
- OCSP server: Online Certificate Status Protocol



#### **How Do You Revoke a Certificate?**

- Revocation is hard! Verification can be done offline; revocation requires some form of connectivity
- Publish the URL of a list of revoked certificates
   One reason for certificate expiration dates; you don't need to keep revocation data forever
- Online status checking
- STU-IIIs use flooding algorithm—works well because of comparatively closed communities



# **Why Revoke Certificates?**

- Private key compromised
- Cancel authorization associated with certificate
- Note the difference between identity and authorization certificates here
- CA key compromised, e.g., DigiNotar



## What Certificates Do You Accept?

- Browers and (some) mailers have built-in list of CAs
- What were the listing criteria?
- Do you trust the CAs?
- What are their policies? Symantec's Certification Practice Statement (CPS) is at https://www.symantec.com/content/en/us/about/media/repository/relying-party-agreement-user-authentication.pdf. Have you read it?
- All certificate verification has to start from trust anchors; these must be locally provisioned. (Firefox trusts about 200 CAs; Windows IE trusts > 300—and at least 10% are agencies of some government)



#### The Risks of Built-in CAs

AOL Time Warner Root Certification Authorit... Builtin Object Token

▼Autoridad de Certificacion Firmaprofesional CIF...

Autoridad de Certificacion Firmaprofesional ... Builtin Object Token

▼Baltimore

Baltimore CyberTrust Root Builtin Object Token

Baltimore CyberTrust Code Signing Root Software Security Device Baltimore CyberTrust Mobile Root Software Security Device

▼BankEngine Inc.

bankengine Software Security Device

▼BelSign NV

BelSign Object Publishing CA Software Security Device BelSign Secure Server CA Software Security Device

It's amusing to read Baltimore's complex corporate history



#### **Historical Note on Passwords**

- The Unix password scheme was designed for *time-sharing systems*
- Users logged in from dumb terminals, with no local computing power
- It was intended for an environment with little or no networking
- Do these assumptions still hold?



#### **Scenarios**

- Parties: Prover (P), Verifier (V), Issuer (I)
- Issuer supplies credentials; Prover tries to log in to Verifier
- How many verifiers?
- How many different provers?
- What sort of networking is available?
- What sort of computer is P using?
- What is the relationship of P, V, and I?
- What are the adversary's powers?



# **Example: Large Enterprise**

- Comparatively homegenous computing environment
- P trusts his/her own computer
- Centralized I, many Vs
- Perhaps use Kerberos
  - Uses password as cryptographic key
  - Uses centralized database of plaintext keys (but not passwords)
  - Little risk of keystroke loggers
  - Use management chain to authorize password recovery



## **Example: Wireless Consumer ISP**

- Unsophisticated user base
- Low cost is very important
- Trusted, high-speed internal network
  - Separate login and email passwords
  - Store the wireless login password on the user's machine; maybe email password, too—must avoid help-desk calls
  - Use password hints; maybe even let customer care see part of the password or hints
  - Reasonably low risk of password file compromise: file theft may be less of a risk than keystroke loggers
  - Many Vs for login; several Vs for email. Use centralized back-end database, with no crypto



# **Example: University Computer Center**

- Central V database
- Wireless networking
- Very heterogenous client computers
  - Kerberos not usable; too many different client machines
  - Serious danger of eavesdropping; use encrypted logins only
  - Use back-end process to distribute password database, or use online query of it
  - Classical password file may be right



# **Example: Consumer Web Site**

- Low-value logins
- Can't afford customer care
- Use email addresses as login names; email new password on request (but why not send out old password?)
- Don't worry much about compromise



# **Example: Mailman Mailing List Server**

- Use of password is rare (and often non-existent)
- Solution: auto-generate passwords; email them to users in the clear
- No serious resources at risk, especially for public mailing lists
- Better choice than asking users to pick a password—people will reuse some standard password
- But—the password may give access to the archives for closed mailing lists



## **Example: Financial Services Web Site**

- High-value login
- Protecting authentication data is crucial
- Customer care is moderately expensive; user convenience is important, for competitive reasons
  - Perhaps use tokens such as SecurID, but some customers don't like them
  - Today, perhaps use smart phones as second factor
  - Do not let customer care see any passwords
  - Require strong authentication for password changes; perhaps use physical mail for communication
  - Guard against compromised end-systems



### iPhone 5S

- My fingerprint, my phone
- Fingerprint database backed up via iTunes—but it's encrypted to the phone
- More convenient than (short) PIN; security is probably comparable
- Spoofing seems possible—but does it matter? What is the threat model? The attack is *targeted*; most phone locks are designed to protect against casual thieves.



## A Previous ING Direct Login Screen

#### Welcome to ING DIRECT USA!

To login to your account, please complete the following three steps.

Step 1	Customer Number:	<b>a</b>
Step 2	First 4 digits of your Social Security Number:	<u></u>
Step 3		
the keypad th Use your keyl	ise to click the numbers on at correspond to your PIN. OR board to type the <u>letters</u> bad that correspond to your	What is this?  1 X 2 Y 3 F 4 Z 5 N 6 W 7 K 8 V 9 D  clear 0 P GO
	PIN:	

The keypad letters are randomly chosen and change each time, to guard against keystroke loggers

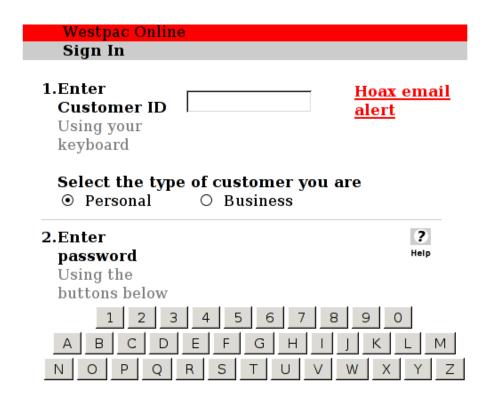


### It's Gone Now...

- Too complicated?
- Bypassed by the hackers?
- That happened to a similar scheme in Turkey within 24 hours...



### Some Sites Still Use It



Hmm—letters and number keys only; no punctuation. Other sites *require* punctuation in passwords...



# **Example: Military Computer and Email Systems**

- Captive user population—and they'll be there for a few years
- User training possible
- High value in some situations
- Everyone has to carry ID anyway
  - Convert dog tag to smart card containing public/private key pair
  - Use it for physical ID (Geneva Convention) and for computer login
  - Use PIN to protect private key



# The Threat Model Wasn't Right

- Prisoners of war must show their dog tags
- That same device can provide access to sensitive computer systems
- POWs can be "pressured" to disclose their PINs
- Result: some pilots in Iraq in 2003 destroyed the chip before missions
- The designers forgot one thing: the risk of physical capture of the device and the device owner



# **Designing Authentication Systems**

- There is no one right answer
- The proper design depends on the circumstances
- The goal is *information security*
- Finding the proper balance requires good engineering

